

**DISTANCE LEARNING HOTLINE
2021-2022 ACADEMIC YEAR**

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INFORMATION FOR STUDENTS AND LECTURERS

From March 16, 2020, educational process and final control (exams) are carried out using distance educational technologies (DET) in two information and educational systems:

- Univer (univer.kaznu.kz),
- DLS MOODLE» (dl.kaznu.kz).

Special requirements are considered individually by each application of the faculty.

Also, staff can conduct current classes and intermediate control in individual learning environments:

- Open KazNU (open.kaznu.kz),
- MS Teams,
- Zoom,
- Google Classroom etc.

CONTACTS OF SUPPORT GROUPS DEPARTMENT OF IT INFRASTRUCTURE DEVELOPMENT SUPPORT

IS Univer

Alkenova Aida. Software engineer 1st cat. +7 (727) 377 33 33 (internal-tel . 3139)
Alkozhaeva Aisulu. Software engineer 1st cat. +7 (727) 377 33 33 (internal-tel 1142)
Umbetova Meruyert. Software engineer 1st cat. . +7 (727) 377 33 33 (internal-tel 3140)
Sarsengali Bota. Leading Specialist +7 (727) 377 33 33 (internal-tel 3158)

MS Teams (unlock account, reset password)

Sakenuly Aset. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Ermakov Roman. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Mendebaev Zhalgas. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Nurlan Berik. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Ivanov Vladimir. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Sabitov Dauren. Technician-programmer1st cat. +7 (727) 377 33 33 (internal-tel 1146)
Azkozha Medet. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Sapanov Nurzat. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)
Vostrov Stanislav. System Administrator. +7 (727) 377 33 33 (internal-tel 1923)
Azamatov Oralbek. System Administrator. +7 (727) 377 33 33 (internal-tel 1707)
Temirbaev Dauren. System Administrator. +7 (727) 377 33 33 (internal-tel 1907)
Abi Kaynar. System Administrator. +7 (727) 377 33 33 (internal-tel 1907)

There are also CC technicians at each faculty

FACULTY OF GEOGRAPHY AND ENVIRONMENTAL SCIENCES

Nasyrbekov Alisher. Jamalova Janylgan CC technicians. +7 (727) 377 33 33 (internal-tel 1236).

FACULTY OF BIOLOGY AND BIOTECHNOLOGY

Nasyrbekov Alisher. Jamalova Janylgan CC technicians. +7 (727) 377 33 33 (internal-tel 1236).

JOURNALISM FACULTY

Ismahynova Gýlzada. Aqanova Nazerke. Fıdriia Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF HISTORY, ARCHEOLOGY AND ETHNOLOGY

Ismahynova Gýlzada. Aqanova Nazerke. Fıdriia Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF PHILOLOGY AND WORLD LANGUAGES

Ismahynova Gýlzada. Aqanova Nazerke. Fıdriia Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF LAW

Jandeyova Janat. CC technicians. +7 (727) 377 33 33 (internal-tel 1264).

FACULTY OF MEDICINE AND HEALTH CARE

Jandeyova Janat. CC technicians. +7 (727) 377 33 33 (internal-tel 1264).

HIGH SCHOOL OF ECONOMICS AND BUSINESS

Amanbaev Aıdar. Kushambaev Meiram. Seitova Gýlزابııa. CC technicians. +7 (727) 377 33 33 (internal-tel 1245).

FACULTY OF MECHANICAL MATHEMATICS

Álipbai Tursynai. Muratov Madııar. Jamalova Janzıra. Kablanbekova Aınýr. Kapeiko Natalia. CC technicians. +7 (727) 377 33 33 (internal-tel 1565, 1939).

FACULTY OF INFORMATION TECHNOLOGY

Álipbai Tursynai. Muratov Madııar. Jamalova Janzıra. Kablanbekova Aınýr. Kapeiko Natalia. CC technicians. +7 (727) 377 33 33 (internal-tel 1565, 1939).

FACULTY OF PHYSICS AND TECHNOLOGY

Khasenova Arai. Maratova Gúlnur. CC technicians. +7 (727) 377 33 33 (internal-tel 1557).

FACULTY OF CHEMISTRY AND CHEMICAL TECHNOLOGY

Elev Timýr. Saqabaeva Lazzat. CC technicians. +7 (727) 377 33 33 (internal-tel 1524).

INTERNATIONAL RELATIONS FACULTY

Tolepberdınova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

FACULTY OF ORIENTAL STUDIES

Tolepberdınova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

FACULTY OF PHILOSOPHY AND POLITICAL SCIENCE

Tolepberdınova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

DIGITAL LIBRARY HALL

Kistaubaeva Rabiga Beysenbaykyzy. Technician CC. 3773333 (internal-tel 1707).

ATTENTION!

If your question **is not about unlocking your account or resetting your password**,

We ask you to send applications for your questions through **the corporate portal www.portal.kaznu.kz**, where our specialists will definitely work out your application.

Thank you!

INSTITUTE OF INFORMATION TECHNOLOGY AND INNOVATION DEVELOPMENT Team

CONTACTS OF THE SUPPORT GROUPS OF THE OFFICE OF ACADEMIC AND DIGITAL INNOVATION

LMS Moodle

№	Full name	Faculties	Position	Contacts
1.	Nesterenko Pyotr Alexandrovich	General maintenance management	Head of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3124) direct phone +7 777 789 63 36 e-mail nesterenkov.petr@kaznu.edu.kz
2.	Mankeyeva Anel Azatovna	1. Faculty of Geography and Environmental Sciences 2. Faculty of Chemistry and Chemical Technology 3. Faculty of Physics and Technology 4. Faculty of information technology 5. Oriental studies 6. Faculty of Law 7. History Department 8. Philological faculty 9. Al-farabi business school	Chief Specialist of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 1647) direct phone +7 707 949 94 18 e-mail Anel.Mankeyeva@kaznu.edu.kz
3.	Mukametzhan Aidana	1. Faculty of Mechanical Mathematics 2. Journalism Department 3. Faculty of Biology and Biotechnology 4. International Relations Department 5. Faculty of Philosophy and Political Science 6. High school of economics and business 7. Faculty of Medicine and Health Care 8. Faculty for pre-college education	Leading Specialist of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3381) direct phone +7 (707) 391-71-89 e-mail Aidana.Mukametzhan@kaznu.edu.kz
4.	Zhabaev Talgat Ryspekovich	Technical Issues	software engineer Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3124) mob. +7702 750 86 98 e-mail Talgat.Zhabayev@kaznu.edu.kz

Open KazNU

Arystanova Ainur Zhalgasbaevna

office phone +7 (727) 377 33 33 (ext. 3216)

mob. + 7 (701) 407 21 26

VIDEO-RECORDING STUDIO

Erbol Akpanov leading specialist, video engineer

office phone +7 (727) 377 33 33 (ext. 1808)

mob. +7 (708) 949 38 91

CONTACTS OF DISTANCE LEARNING COORDINATORS BY FACULTIES

№	Faculties	Full name number	Mobile	e-mail
1.	Faculty of Philology and World Languages Department of General Linguistics and European Languages	Nesipbay Guldana Berikovna	8 777 488 28 08	guldana.nessipbay95@gmail.com
2.	Faculty of Philosophy and Political Science Department of Sociology and Social Work	Duisenova Sofia Malikaidarovna	8702 717 71 84	duisenovas@gmail.com
3.	Faculty of History, Archeology and Ethnology Department of World History, Historiography and Source Studies.	Makanbayev Talgat Dzhandosovich	8 708 155 15 16	Talgat.Makanbaev@kaznu.kz
4.	Faculty of Mechanics and Mathematics Department of Mathematical and Computer Modeling	Meirbekova Bibinur Kaldybayevna	8 702 462 35 55	meirbekovabibinur@gmail.com
5.	Faculty of Law Department of Civil Law and Civil Procedure, Labor Law	Muksinova Akku Tursynovna	8 775 637 07 08	akku-80@mail.ru
6.	Faculty of Physics and Technology Department of Thermophysics and Technical Physics.	Nurmukhanova Alfiya Zeynullovna	8 747 790 94 41	alfiya.nurmukhanova.83@mail.ru
7.	Faculty of Information Technology Department of Computer Science.	Nesterenkov Pyotr Alexandrovich	8 777 789 63 36	stolkner@gmail.com
8.	Faculty of Journalism Department of Print and Electronic Media.	Yeskhuatova Nazym Bakhytovna	8 777 382 08 66	nazim081976@gmail.com
9.	Higher School of Economics and Business Department of Economics.	Parmankulova Indira Saparbayeva	8 701 111 73 21	Indira.Parmankulovf@kaznu.kz

10.	Faculty of Medicine and Health Care Faculty of Physical Education and Sports.	Krugovych Ilya Igorevich	8 705 544 59 30	ilya_krugovyh@mail.ru
11.	Faculty of Biology and Biotechnology Department of Molecular Biology and Genetics.	Chunetova Zhanar Zhumabekovna	8 702 380 56 35	zhanar.chunetova@kaznu.kz
12.	Faculty of Chemistry and Chemical Technology Department of Physical Chemistry, Catalysis and Petrochemistry.	Vasilina Gulzira Kazhmuratovna	8 775 911 98 00	v_gulzira@mail.ru
13.	Faculty of International Relations Department of International Relations and World Economy	Omarova Unsia Abdullayevna	8 702 6322246	unsiyaomar@gmail.com
14.	Geography and nature management Department of Meteorology and Hydrology	Raimbekova Zhanar Tuimebaykyzy	8 707 683 89 13	Raimbekova.zhanar1@kaznu.kz
15.	Faculty of Oriental Studies Department of Turksoy	Temenova Gulzada Kanatovna	8 707 921 78 01	gulzadakanat@hotmail.com
16.	Faculty of Pre-University Education Department of Pre-university Training	Ibragimova Meruert Nurzhigitovna	8 747 645 36 03	Ibragimova.meruert@mail.ru